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**149 YEARS COMBINED EXPERIENCE**

**FIRST CALL / PEME / PRM**  
PIRACY ENQUIRIES / MLC ENQUIRIES

**EXTERNAL CHARITIES / CONTRACT REVIEWS**

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## **PERSONAL INJURY CLAIMS**

**01** Few international conventions

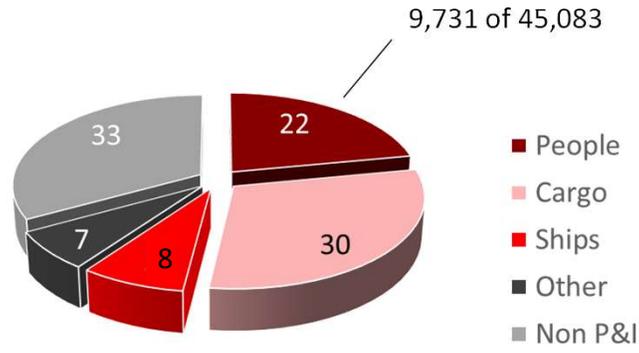
**02** The 'People' effect

**03** Less PI experience in Members' offices

**04** Long tail nature of claims

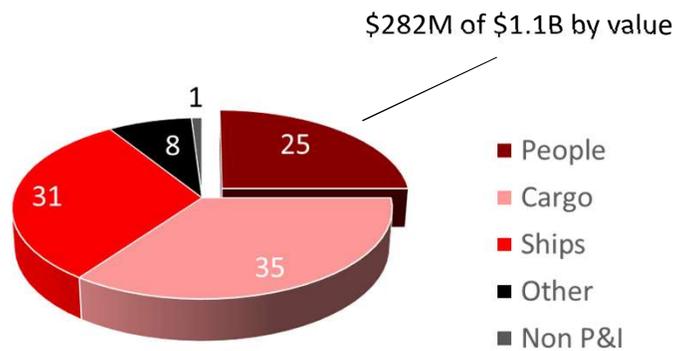
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## PEOPLE CLAIMS BY NUMBER (%)



5

## PEOPLE CLAIMS BY VALUE (%)



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## POTENTIAL CLAIMANTS

There are four main categories of potential claimant;

- Crew – Rule 19(1)
- Supernumeraries – Rule 19(2)
- Passengers – Rule 19(3)
- Third Parties – Rule 19(4)

However, cover is essentially the same for each.

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## P & I COVER

We cover Members liabilities for illness, injury, death and other associated claims.

The main difference between the claimants is not what is covered but the extent to which the Member is actually liable.

If there is liability, there is most likely P&I cover.

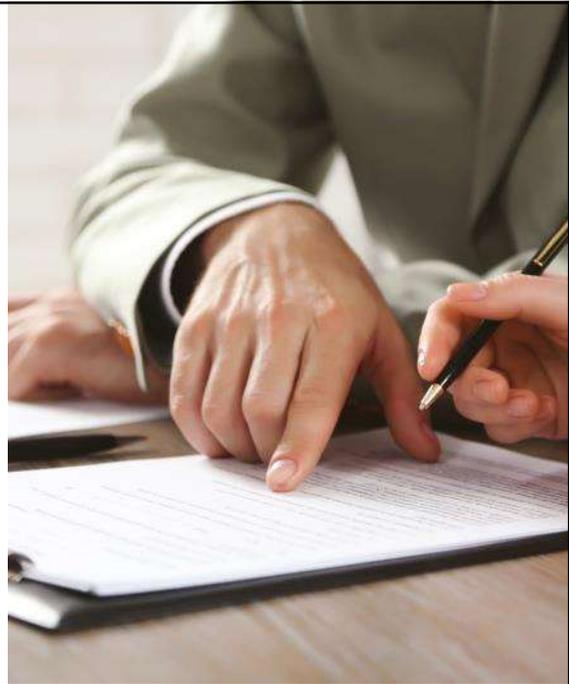
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## LIABILITY

There are three main ways in which liability can arise;

- **Statutory law**
- **Common law**
- **Contractual law**



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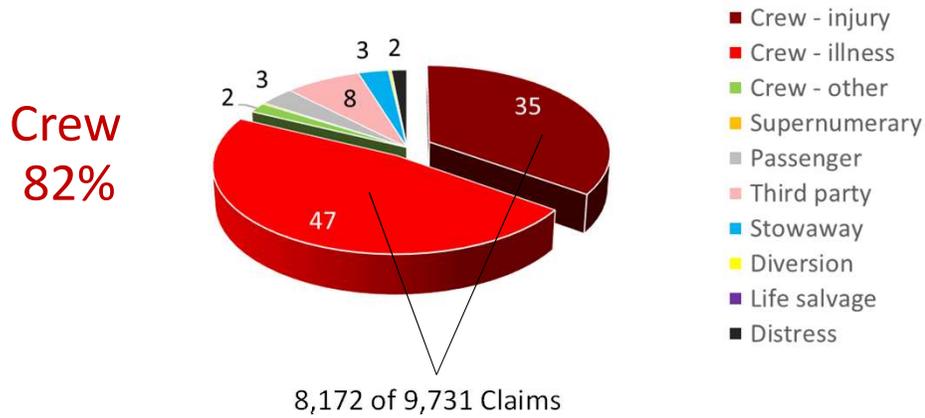
## CREW

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Global service  
built around you



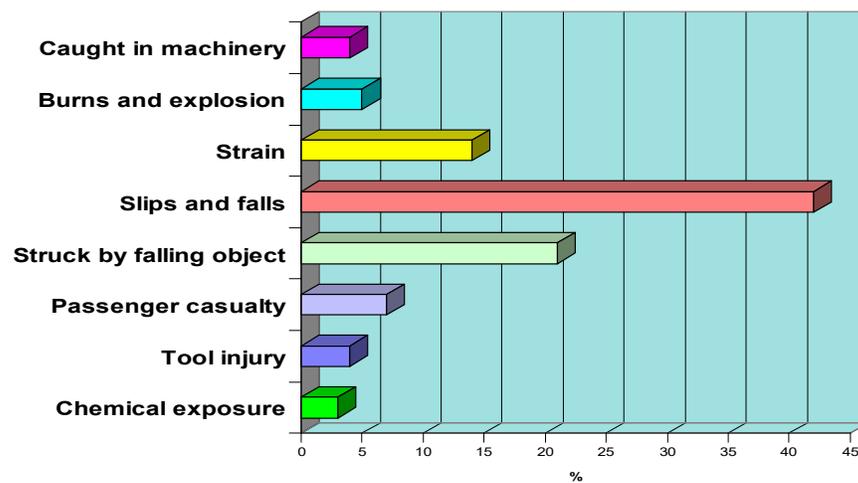
10

## PEOPLE CLAIMS BY NUMBER (%)



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## SEAMEN



12



## CREW CLAIMS

- Claims arise mainly under the terms of the crew contract.
- However, these terms might be overruled, supplemented or even provided in full, by statutory law.
- Additional liabilities.

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## MARITIME LABOUR CONVENTION (MLC) 2006

Implementation  
through national law.



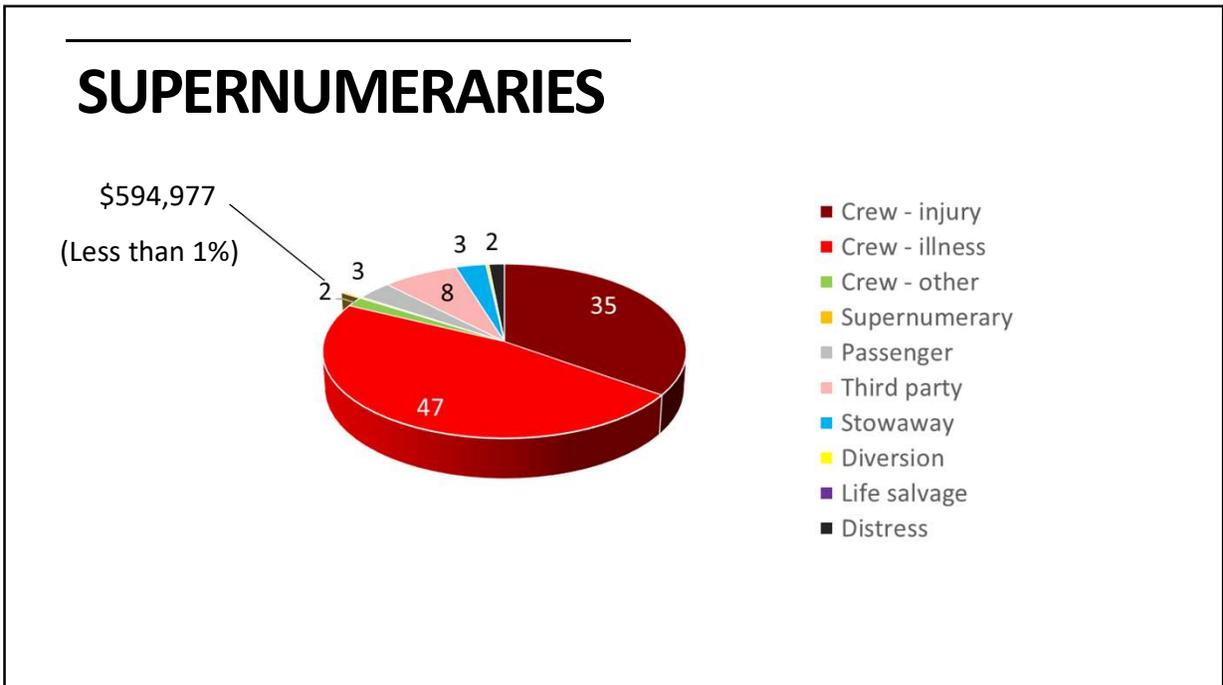
**01** Came into effect August 2013, amended Jan. 2017.

**03** Requirement of financial security.

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## SUPERNUMERARIES

- One who sails with the vessel but is not a crewmember, nor has a passenger ticket.
- Two main categories; professional and familial.
- Liabilities likely to be statutory and/or common law only.



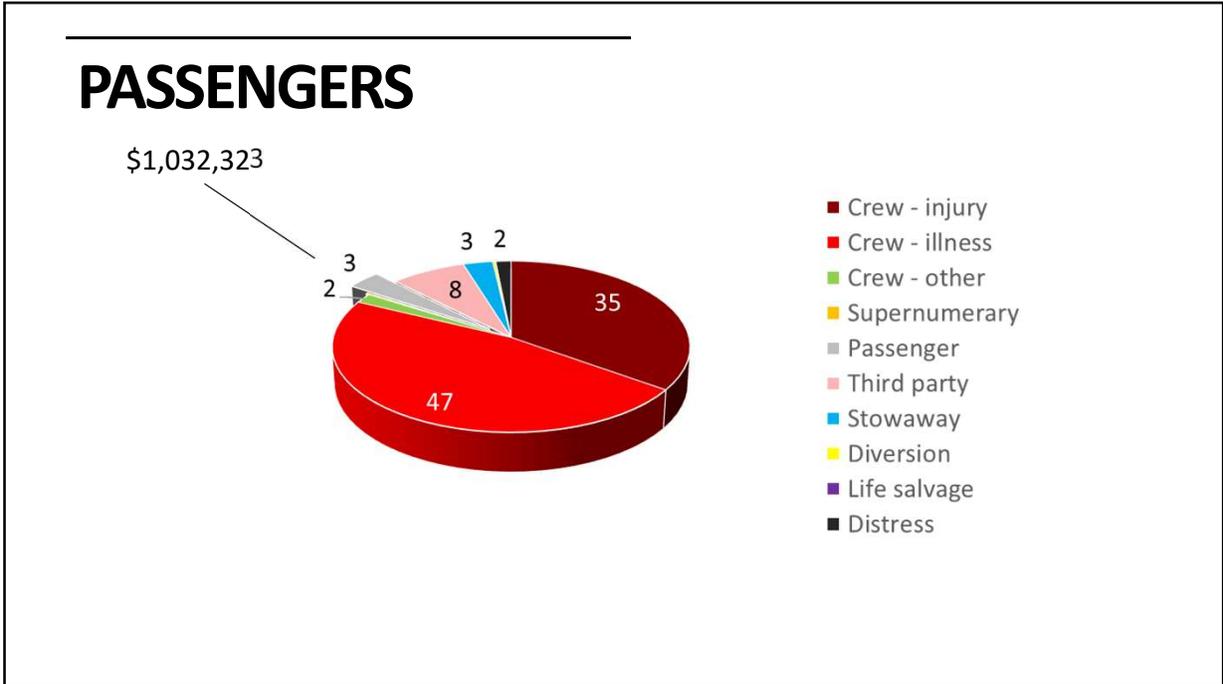
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## PASSENGERS

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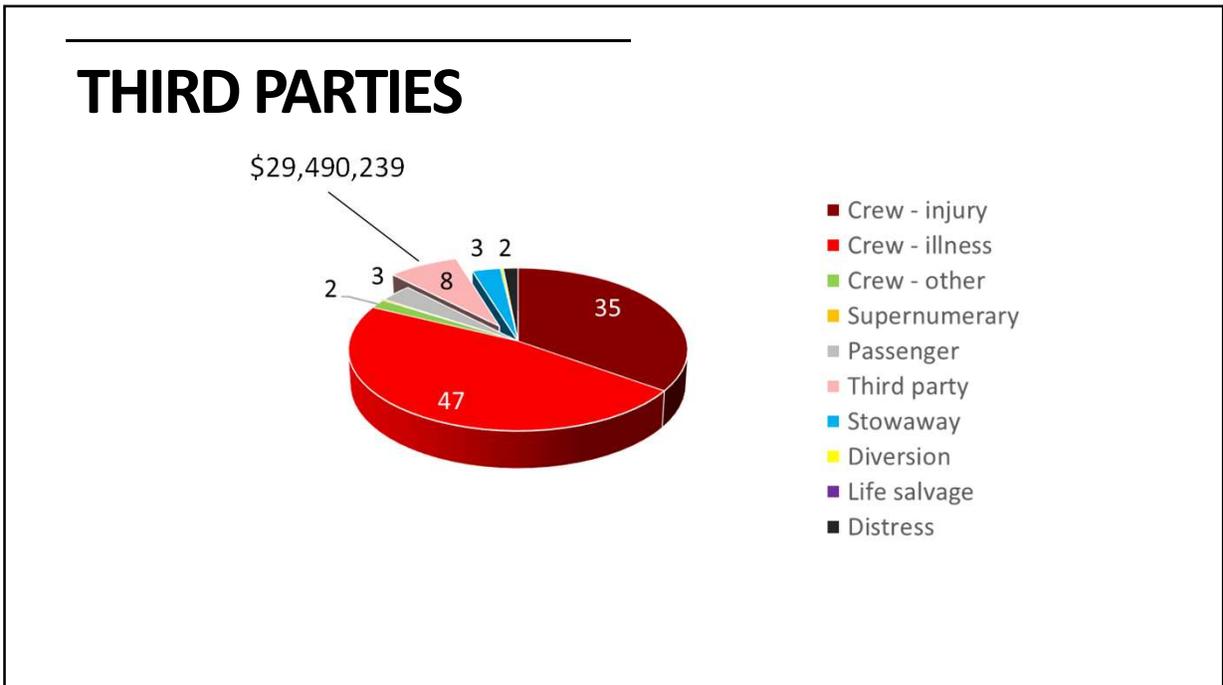
# PASSENGERS

- Unlikely to be any contractual liabilities.
- Most commonly claims will arise at common law in negligence.
- There are specified exceptions to cover.

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## THIRD PARTIES

- Everybody else!
- Occasionally there will be commercial contracts.
- Most commonly claims will arise at common law in negligence.

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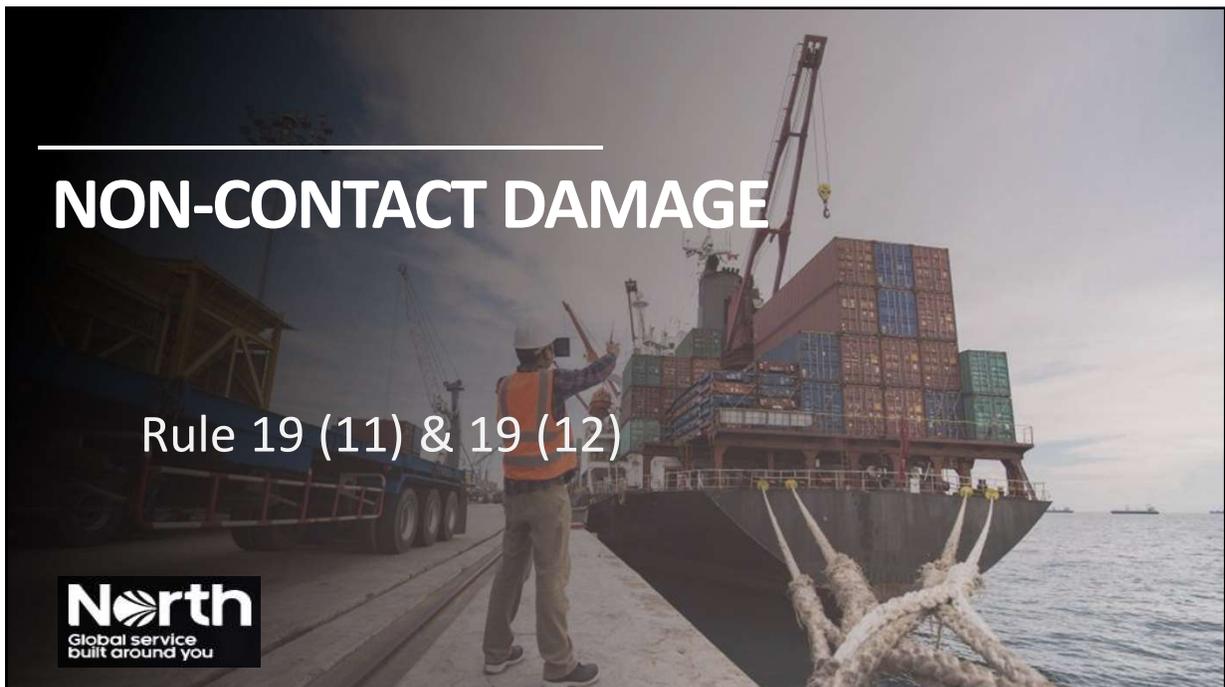
## OTHER PEOPLE LIABILITIES

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## CONTRACTS & INDEMNITIES

Rule 19(16)

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# PRE EMPLOYMENT MEDICALS (PEMES)

Philippines

Ukraine

Rest of the World



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## PEMES

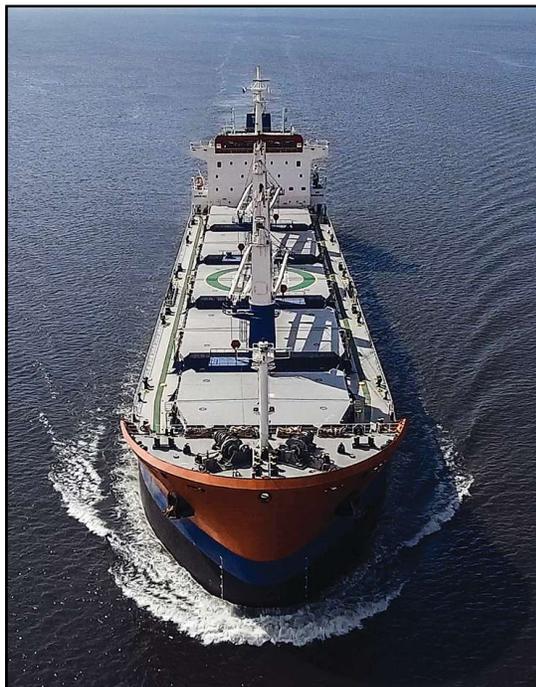
- Manila - 4 clinics
- Cebu - 2 clinics
- Iloilo - 1 clinic
- Odessa - 3 clinics



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## POST REPATRIATION MEDICALS (PRM)

2 clinics, both Manila

- More focussed treatment.
- More timely treatment.



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# FIRST CALL

## FIRST CLASS SERVICE FROM FIRST CALL

Master's first point of contact for crew medical assistance in the USA.



**FIRST CALL**  
Hudson Tactix  
T: +1 856 342 7500  
E: firstcall@hudsontactix.com

**FIRST CALL**  
Shuman Consulting Services  
T: +1 281 486 5011  
E: firstcall@scslp.com



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# FIRST CALL



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## MIND MATTERS

- A new Member Benefit focussing on the improvement of the mental health and wellbeing of seafarers
- Includes:
  - My Mind Matters
  - Mind Call



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## MY MIND MATTERS

Aimed specifically at seafarers and shipowners,  
with a dedicated website:

[www.mymindmatters.club](http://www.mymindmatters.club)



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## MIND CALL

A 24/7 helpline for crew on North entered  
vessels accessible via telephone, email and live  
chat and with a dedicated website:

[www.mindcall.org](http://www.mindcall.org)



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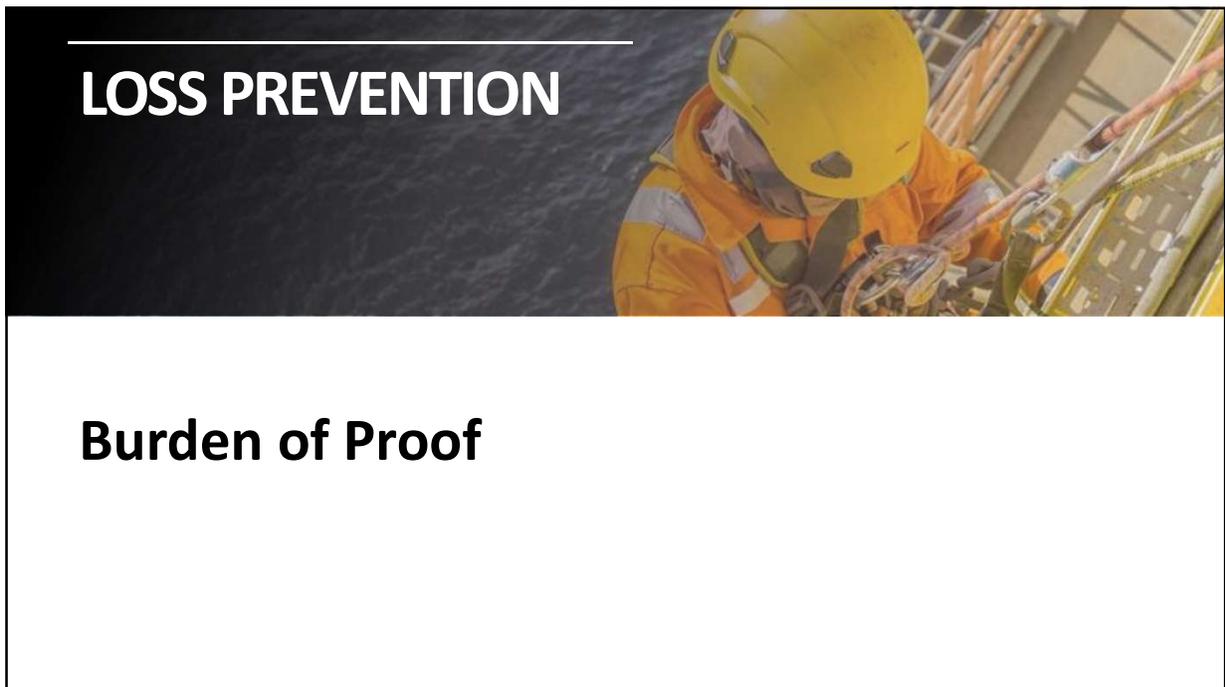
# LOSS PREVENTION

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[www.nepia.com](http://www.nepia.com)

Twitter LinkedIn Facebook YouTube WeChat

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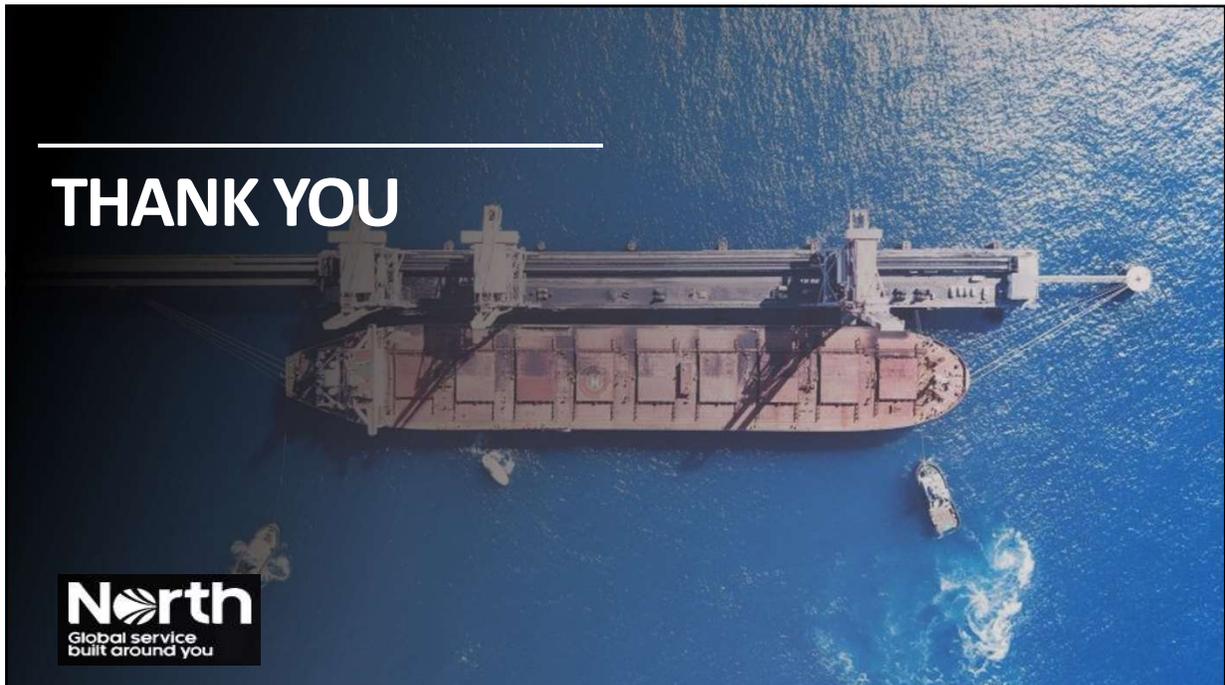
# LOSS PREVENTION

## Burden of Proof

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