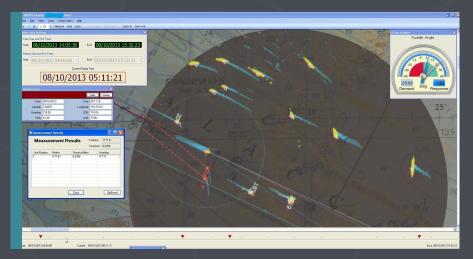


Remote Navigation Audits

Frequently Asked Questions

Surenav have been conducting remote navigation audits since 2013, here is their most frequently asked questions.



Above: Example of a remote navigation audit report video clip.

- Can 'soft skills' be assessed?
- Yes. We work with each client to develop the audit template specific to their training, monitoring and assessment requirements.
- Does this create an additional workload for the Bridge Team?
- The Bridge Team save and download VDR data, make copies of checklists, the passage plan and other relevant documentation. However, it is a fraction of the resources required for a conventional navigation audit whilst aiding familiarisation with the VDR download and it helps familiarise crew with the use of the VDR.
- Can you use data from every make/ model of VDR?

- Does the make and model of VDR have any impact on the depth of analysis possible?
- No, we are able to provide the same comprehensive analysis independent of the VDR make/model.
- Can you include CCTV data in the audit process?
- Yes, provided that it's in a standard format, and you provide a suitable time reference, for an additional cost we can synchronise CCTV with VDR
- What if our ships are using paper charts?
- No problem! You can supply photos or scans of the charts used, we can geo-reference the chart images and replay the VDR data over the chart images.

- Are all your auditors suitably qualified?
- All our Auditors are Master Mariners with additional Lead Auditor and / or Navigation Auditor qualification. Most are also accredited OCIMF SIRE Inspectors, or active senior Marine Pilots.
- Do you meet the requirements of TMSA or OCIMF's standards for bridge team assessment?
- Yes. By demonstrating to the OCIMF navigation working group the findings of a 3 year study of remote navigation audits, remote assessment of Bridge Team performance by an independent expert was formally recognised by OCIMF in 2016.
- How secure and confidential is the
- Encrypted reports and videos are only stored and shared on a dedicated Surenav server, hosted in secure location with time limited, password enabled access to individual folders. We are also obliged to comply with EU GDPR Regulations as a Data Processor.

North Members can sign up to the SureNav service and receive a 45% discount on a package of five remote navigation audits, simply contact support@surenav.com

For further assistance please contact loss.prevention@