

CIRCULAR REF: 2015/014

**CIRCULATED TO ALL MEMBERS, BROKERS AND DIRECTORS
ATTENTION INSURANCE DEPT**

**4 JUNE 2015
JMDs/KAH**

MEMBER & BROKER SURVEY RESULTS

During Autumn 2014, we invited our Members and brokers to participate in the first biennial independent survey; the headline results are available for you to read in the publication attached.

Circle Research, an independent market research consultancy, were appointed to help us ensure that we are meeting the expectations of our Members and brokers and to identify areas for improvement. We are very grateful for the positive feedback and very high response rate and we are confident that the findings are representative of our membership.

A detailed and full report on the survey findings was given to the Directors in November 2014 and the Members Board in May 2015.

If you have any questions, or would like to provide further feedback, please contact Colin Gillespie or Kim Heaselden.

AA WILSON and PA JENNINGS
JOINT MANAGING DIRECTORS
The North of England P&I Association Limited

CIRCULAR

THE NORTH OF ENGLAND P&I ASSOCIATION LIMITED 100 The Quayside, Newcastle upon Tyne, UK, NE1 3DU
Telephone: +44 (0) 191 2325221 Fax: +44 (0) 191 2610540 www.nepia.com

The North of England Protecting and Indemnity Association Limited. Registered in England No. 505456. Registered Office above
Hong Kong: Room 3007-08 COSCO Tower, 183 Queen's Road, Central, Hong Kong Telephone: +852 25446813 Fax: +852 25424424.
Greece: 5-7 Aghiou Nikolaou, GR 185 37 Piraeus, Greece Telephone: +30 210 4283038 Fax: +30 210 4280920.

Singapore: 80 Anson Road, #26-04 Fuji Xerox Towers, Singapore 079907 Telephone: +65 64110160 Fax: +65 62240160.

Tokyo: Shinkyobashi Building, 6th Floor, 2-8-8 Kyobashi, Chuo-ku, Tokyo, Japan, 104 – 0031 Telephone: +81 (3) 5159 5373 Fax: +81 (3) 5250 0003.

The North of England P&I Association Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority in the UK.