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2019-20

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- 1 Leadership Team
- 2 P&I Claims
- 3 FD&D Claims
- 4 Loss Prevention
- 5 Services
- 6 Hong Kong Office
- 7 Greece Office
- 8 Japan Office
- 9 North of England Marine Consultants (Shanghai) Ltd Co.
- 10 Singapore Office
- 11 North of England P&I Designated Activity Company (Dublin)
- 12 North of England Insurance Services (New York), Inc.
- 13 Underwriting

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Gagan Dhillon	Deputy Director (Claims)	+44 7717 760307	
Sean Durr	Deputy Director (Training)	+44 7946 374375	+44 191 2841125
Catherine Doyle	Deputy Director (Claims)	+44 7754 043314	
Iain Gilchrist	Deputy Director (Claims)	+44 7917 098360	+44 191 5363051
Eamon Moloney	Deputy Director (Claims)	+44 7711 039390	+44 191 2733400
Maria Psaroudaki	Deputy Director (Claims)	+44 7795 267544	+44 1434 681714
David Richards	Deputy Director (Cargo)	+44 7747 600284	
Andrew Stichbury	Deputy Director (Claims)	+44 7824 310337	
Karen Williams	Deputy Director (Claims)	+44 7766 697236	+44 191 2096193

	Title	Mobile	Home
Cargo			
Vanil Bagwandeem	Senior Executive (Claims)	+44 7584470337	
Gillian Clark	Senior Executive (Claims)	+44 7780 482228	+44 191 6597733
Simon Clarke	Senior Executive (Claims)	+44 7827 241569	
Andrew Cooke	Senior Executive (Claims)	+44 7803 193301	+44 191 2367413
Adam Curran	Senior Executive (Claims)	+44 7500 841756	
Rune Dybedal	Senior Executive (Claims)	+44 7748 144346	+44 1434 632110
Michelle Foster	Senior Executive (Claims)	+44 7818 574021	
Michelle Johnston	Senior Executive (Claims)	+44 7557 035102	
Paul Johnston	Senior Executive (Claims)	+44 7827 350577	
Adele Lathan	Senior Executive (Claims)	+44 7584 516823	
Amanda Lillindale	Senior Executive (Claims)	+44 7713 215181	
Gillian Manford	Senior Executive (Claims)	+44 7795 267518	
Daniel Mayne	Senior Executive (Claims)	+44 7795 267522	
Sam Nicholls	Senior Executive (Claims)	+44 7584 236207	
Andrew North	Senior Executive (Claims)	+44 7740 099305	
Stephen Pennicott	Senior Executive (Claims)	+44 7850 163233	
Allistair Ridgley	Senior Executive (Claims)	+44 7584 392639	
Stephen Sayer	Senior Executive (Claims)	+44 7504 150003	
Peter Scott	Senior Executive (Claims)	+44 7748 144347	+44 191 2596387
Rasmus Tideman	Senior Executive (Claims)	+44 7919 331048	
Neil Watson	Senior Executive (Claims)	+44 7500 988423	+44 1665 575062
Roma Williams	Senior Executive (Claims)	+44 7584 393239	
John Woodmass	Senior Executive (Claims)	+44 7990 562978	+44 191 4543667
Garath Archer	Claims Executive	+44 7587 137743	
Aly Harwood	Claims Executive	+44 7912 270922	
Martin Hinde	Claims Executive	+44 7711855601	
Angelina Kofopoulou	Claims Executive	+30 6948 982919	
Noé Reiff	Claims Executive	+44 7921 457345	
Anna Vikulova	Claims Executive	+44 7736 296446	

Personal Injury (including stowaways, desertion, illness, etc)

Simon Clarke	Senior Executive (Claims)	+44 7827 241569	
Adam Curran	Senior Executive (Claims)	+44 7500 841756	
Lucy Dixon	Senior Executive (Claims)	+44 7919 096942	
Michael McAleer	Senior Executive (Claims)	+44 7917 018879	
David Rearden	Senior Executive (Claims)	+44 7774 213379	
Robert Robinson	Senior Executive (Claims)	+44 7867 391391	
Abbie Rudd	Senior Executive (Claims)	+44 7827 241568	
John Webb	Senior Executive (Claims)	+44 7803 193305	
Holly Hughes	Claims Executive	+44 7985 899235	

Admiralty (including collision, damage to fixed and floating objects)

Paul Johnston	Senior Executive (Claims)	+44 7827 350577	
Sam Nicholls	Senior Executive (Claims)	+44 7584 236207	

	Title	Mobile	Home
Andrew North	Senior Executive (Claims)	+44 7740 099305	
Admiralty (including collision, damage to fixed and floating objects)			
(continued)			
Stephen Pennicott	Senior Executive (Claims)	+44 7850 163233	
Allistair Ridgley	Senior Executive (Claims)	+44 7584 392639	
Stephen Sayer	Senior Executive (Claims)	+44 7504 150003	
Peter Scott	Senior Executive (Claims)	+44 7748 144347	+44 191 2596387
John Woodmass	Senior Executive (Claims)	+44 7990 562978	+44 191 4543667

Pollution

Sam Nicholls	Senior Executive (Claims)	+44 7584 236207	
Stephen Pennicott	Senior Executive (Claims)	+44 7850 163233	
Allistair Ridgley	Senior Executive (Claims)	+44 7584 392639	
Stephen Sayer	Senior Executive (Claims)	+44 7504 150003	
Peter Scott	Senior Executive (Claims)	+44 7748 144347	+44 191 2596387
Neil Watson	Senior Executive (Claims)	+44 7500 988423	+44 1665 575062

3 FD&D Claims

Katherine Birchall	Global Director (FD&D)	+44 7771 727851	+44 191 2130147
Steven Cockburn	Deputy Global Director (FD&D)	+44 7920 293330	
Michael Hope	Group Director (FD&D)	+44 7795 668396	+44 191 2146135
Ben Roberts	Group Director (FD&D)	+44 7500 012626	
Paul Watson	Group Director (FD&D)	+44 7713 215183	+44 191 2903096
Mark Church	Director (FD&D)	+44 7825 570809	
Alvin Looi	Director (FD&D) (Singapore)	+65 838 28691	
Helen Yiacomis	Director (Greece)	+30 6946 503265	
Alexandra Davison	Deputy Director (FD&D)	+44 7814 445303	
Louise Ferrari	Deputy Director (FD&D)	+44 7525 809380	
Feirin McConville	Deputy Director (FD&D)	+44 7717 344648	
Tiejha Smyth	Deputy Director (FD&D)	+44 7841 432881	
Barry Ayliffe	Senior Solicitor (FD&D)	+44 7717 344650	+44 1670 774444
Catherine Bawden	Senior Solicitor (FD&D)	+44 7584 215417	
Laura Davies	Senior Solicitor (FD&D)	+44 7946 436386	
Lesley Dixon	Senior Solicitor (FD&D)	+44 7717 344649	+44 191 4401485
David Hall	Senior Solicitor (FD&D)	+44 7917 018882	
Koh See Bin	Senior Solicitor (FD&D)	+65 838 28695	
Neil Jackson	Senior Solicitor (FD&D)	+44 7795 267517	
Jim Leighton	Senior Solicitor, England & Wales (FD&D)	+65 861 34501	
Christopher Little	Senior Solicitor (FD&D)	+44 7808 364315	
Stewart Munro	Senior Solicitor, England & Wales (FD&D)	+65 9833 4410	
Colin Murray	Senior Solicitor (FD&D)	+44 7884 447162	
Catherine O'Connor	Senior Solicitor, England & Wales (FD&D)	+65 833 38069	
Michelle Reyniers	Senior Solicitor (FD&D)	+44 7917 018878	+44 1361 883142
Andrea Skeoch	Senior Solicitor (FD&D)	+44 7990 562980	+44 1661 821619
Gillian Stanton	Senior Solicitor (FD&D)	+30 6951 087285	+30 210 8956731

	Title	Mobile	Home
3 FD&D Claims (continued)			
Antigone Yanniotis	Senior Attorney (FD&D)	+30 6946 503266	+30 210 9828792
Craig Blackwood	Solicitor (FD&D)	+44 7912 270 923	
Dimitra Capas	Solicitor (FD&D)	+30 6948 460 944	
Janine Farrell	Solicitor (FD&D)	+44 7803 193302	
Junming Lim	Solicitor (FD&D)	+65 9112 3866	
Helen Barden	Professional Support Lawyer (FD&D)	+44 7818 572410	
Sarah McCann	Professional Support Lawyer (FD&D)	+44 7880 186264	

4 Loss Prevention

Colin Gillespie	Director (Loss Prevention)	+44 7816 019608	
Andrew Glen	Director (Loss Prevention) (Singapore)	+65 861 34502	
Alvin Forster	Deputy Director (Loss Prevention)	+44 7780 482461	
Simon MacLeod	Deputy Director (Loss Prevention)	+44 7920 791812	
Aniruddha Desai	Loss Prevention Executive (Singapore)	+65 838 28693	
Rod MacLennan	Loss Prevention Executive	+44 7557 264152	
David Patterson	Loss Prevention Executive	+44 7985 899205	
Mark Smith	Loss Prevention Executive	+44 7771 375492	
John Southam	Loss Prevention Executive	+44 7803 193303	
Stephen MacLennan	Survey Executive	+44 7525 276273	

5 Services

Nick Tonge	Deputy Director (Correspondents)	+44 7774 182774	
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6 Hong Kong Office

Jenny Chu	Manager (Hong Kong)	+852 9026 8530	
Iris Shiu	Senior Executive (Claims)	+852 9625 6024	+852 2874 0508

7 Greece Office

Tony Allen	Director (Greece)	+30 6946 503267	+30 210 8955901
Gordon Robertson	Director (Greece)	+30 6941 594666	
Helen Yiacomis	Director (Greece)	+30 6946 503265	+30 210 8945602
Dev Lajmi	Deputy Director (Claims) (Greece)	+30 6941 495553	+30 210 8958167
Kostas Katsoulieris	Senior Executive (Claims)	+30 6948 873099	
Angelina Kofopoulou	Claims Executive	+30 6948 98 2919	
Effie Koureta	Claims Executive	+30 6944 844387	
Gillian Stanton	Senior Solicitor (FD&D)	+30 6951 087285	+30 210 8956731
Antigone Yanniotis	Senior Attorney (FD&D)	+30 6946 503266	+30 210 9828792
Dimitra Capas	Solicitor (FD&D)	+30 6948 460 944	

	Title	Mobile	Home
8 Japan Office			
Yoshinori Hashimura	Director (Japan)	+81 80 9505 5764	
Ryota Kitazawa	Senior Executive (Claims)	+81 80 7734 0727	
Takuo Fujioka	Senior Executive (Marketing)	+81 80 1360 0422	
Sumito Dosaka	Marketing Executive	+81 80 2556 3322	
Masaki Ida	Claims Executive	+81 80 8039 6163	
Sangwoo Joh	Claims Assistant	+81 80 7697 5033	
Yukari Sato	Claims Assistant	+81 70 4095 6058	

9 North of England Marine Consultants (Shanghai) Ltd Co.

Gary Chen	Director (China)	+86 1395 3288860	
Baohai Gao	Senior Executive (Claims)	+86 1380 3049816	
Linus Wang	Claims Executive	+86 1391 8189272	
Brian Ge	Claims Assistant	+86 1732 1160759	
Norrin Ouyang	Claims Assistant	+86 1851 6123395	
Julie Wang	Office Administrator & Claims Assistant	+86 1861 675 3160	

10 Singapore Office

James Moran	Director (Singapore)	+65 838 28692	+65 652 71541
Alvin Looi	Director (FD&D) (Singapore)	+65 838 28691	
Andrew Glen	Director (Loss Prevention) (Singapore)	+65 861 34502	
Brian McGregor	Deputy Director (Claims) (Singapore)	+65 861 34500	
Benjamin Seow	Deputy Director (Claims) (Singapore)	+65 833 38094	
Kenny Choo	Senior Executive (Claims)	+65 962 52635	
Dharinni Kesavan	Claims Executive	+65 8613 4504	
Angela Yap	Claims Executive	+65 822 22895	
Koh See Bin	Senior Solicitor (FD&D)	+65 838 28695	
Jim Leighton	Senior Solicitor, England & Wales (FD&D)	+65 861 34501	
Stewart Munro	Senior Solicitor, England & Wales (FD&D)	+65 9833 4410	
Catherine O'Connor	Senior Solicitor, England & Wales (FD&D)	+65 833 38069	
Junming Lim	Solicitor (FD&D)	+65 9112 3866	
Aniruddha Desai	Loss Prevention Executive	+65 838 28693	
Yixuan Wu	Claims Assistant	+65 911 23876	

11 North of England P&I Designated Activity Company (Dublin)

David Bruce	Chief Executive Officer	+44 786 739 4779	
Richard Bracken	Head of Underwriting	+44 771 321 5184	

12 North of England Insurance Services (New York), Inc.

Ian Duthie	Director (Americas)	+1 646 740 1800	
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	Title	Mobile	Home
13 Underwriting			
Savraj Mehta	Chief Underwriting Officer	+44 7802 567577	
Thya Kathiravel	Deputy Global Director (Underwriting)	+44 7771 727850	+44 1434 240939
Simon Main	Technical Director (Underwriting)	+44 7706 297216	
Stephen Rebar	Group Director (Underwriting)	+44 7990 562976	+44 1670 504062
Sanchit Dutta	Deputy Director (Underwriting)	+44 7827 950676	+44 191 236 6818
Phillip Eccleston	Deputy Director (Underwriting)	+44 7739 070901	+44 1661 611266
Emma Liddell	Deputy Director (Underwriting)	+44 7795 627563	
Andrew Hearne	Deputy Director (Underwriting)	+44 7860 845824	+44 191 2096300
Michael Hustler	Deputy Director (Underwriting)	+44 7557 283563	
Gary Henderson	Senior Underwriter	+44 7771 946716	
Dean Costello	Underwriter	+44 7917 098282	
John Lamb	Underwriter	+44 7985 899236	
Thomas McLoughlin	Underwriter	+44 7843 374641	

Weekend and Holiday Access Telephone Number: +44 191 232 0999

Important: Any matter requiring attention out of office hours should be communicated by telephone/mobile.

North's Website

The above list of telephone numbers is correct at the time of printing. For an up-to-date list of after office hours telephone numbers please consult the 'Our People' pages on North's website: www.nepia.com

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Important Note when using these texts

- 1) Attention is drawn to P&I Class Rule 19(17)(D) Discharge at Wrong Port etc
- 2) Charterer Members should contact the Association for the appropriate wording where Charterers are receiving a Letter of Indemnity as Disponent Owners
- 3) Members should also refer to Club Circulars *BILLS OF LADING – DELIVERY OF CARGO*, 01 February 2001, *INTERNATIONAL GROUP STANDARD FORM LETTERS OF INDEMNITY* dated 01 October 2010 and 18 October 2010. Copies are available upon request from the Association or may be found on the Association's website: www.nepia.com

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1A Standard Form Letter of Indemnity to be given in return for Delivering Cargo Without Production of the Original Bill of Lading

To: [insert name of Owners] [insert date]
The Owners of the [insert name of ship]
[insert address]

Dear Sirs

Ship: [insert name of ship]

Voyage: [insert load and discharge ports as stated in the bill of lading]

Cargo: [insert description of cargo]

Bill of Lading: [insert identification numbers, date and place of issue]

The above cargo was shipped on the above ship by [insert name of shipper] and consigned to [insert name of consignee or party to whose order the bill of lading is made out, as appropriate] for delivery at the port of [insert name of discharge port stated in the bill of lading] but the bill of lading has not arrived and we, [insert name of party requesting delivery], hereby request you to deliver the said cargo to [insert name of the party to whom delivery is to be given] or to such party as you believe to be or to represent [insert same name] or to be acting on behalf of [insert same name] at [insert place where delivery is to be made] without production of the original bill of lading.

In consideration of your complying with our above request, we hereby agree as follows:

1. To indemnify you, your servants and agents and to hold all of you harmless in respect of any liability, loss, damage or expense of whatsoever nature which you may sustain by reason of delivering the cargo in accordance with our request.
2. In the event of any proceedings being commenced against you or any of your servants or agents in connection with the delivery of the cargo as aforesaid, to provide you or them on demand with sufficient funds to defend the same.

3. If, in connection with the delivery of the cargo as aforesaid, the ship, or any other ship or property in the same or associated ownership, management or control, should be arrested or detained or should the arrest or detention thereof be threatened, or should there be any interference in the use or trading of the vessel (whether by virtue of a caveat being entered on the ship's registry or otherwise howsoever), to provide on demand such bail or other security as may be required to prevent such arrest or detention or to secure the release of such ship or property or to remove such interference and to indemnify you in respect of any liability, loss, damage or expense caused by such arrest or detention or threatened arrest or detention or such interference, whether or not such arrest or detention or threatened arrest or detention or such interference may be justified.
4. If the place at which we have asked you to make delivery is a bulk liquid or gas terminal or facility, or another ship, lighter or barge, then delivery to such terminal, facility, ship, lighter or barge shall be deemed to be delivery to the party to whom we have requested you to make such delivery.
5. As soon as all original bills of lading for the above cargo shall have come into our possession, to deliver the same to you, or otherwise to cause all original bills of lading to be delivered to you, whereupon our liability hereunder shall cease.
6. The liability of each and every person under this indemnity shall be joint and several and shall not be conditional upon your proceeding first against any person, whether or not such person is party to or liable under this indemnity.
7. This indemnity shall be governed by and construed in accordance with English law and each and every person liable under this indemnity shall at your request submit to the jurisdiction of the High Court of Justice of England.

Yours faithfully

For and on behalf of

[insert name of Requestor]

The Requestor

Signature
.....

Important Note when using these texts

- 1) Attention is drawn to P&I Class Rule 19(17)(D) Discharge at Wrong Port etc
- 2) Charterer Members should contact the Association for the appropriate wording where Charterers are receiving a Letter of Indemnity as Disponent Owners
- 3) Members should also refer to Club Circulars *BILLS OF LADING – DELIVERY OF CARGO*, 01 February 2001, *INTERNATIONAL GROUP STANDARD FORM LETTERS OF INDEMNITY* dated 01 October 2010 and 18 October 2010. Copies are available upon request from the Association or may be found on the Association's website: www.nepia.com

1B Standard Form Letter of Indemnity to be given in return for Delivering Cargo Without Production of the Original Bill of Lading Incorporating a Bank's Agreement to join in the Letter of Indemnity

To: [insert name of Owners] [insert date]
The Owners of the [insert name of ship]
[insert address]

Dear Sirs

Ship: [insert name of ship]

Voyage: [insert load and discharge ports as stated in the bill of lading]

Cargo: [insert description of cargo]

Bill of Lading: [insert identification numbers, date and place of issue]

The above cargo was shipped on the above ship by [insert name of shipper] and consigned to [insert name of consignee or party to whose order the bill of lading is made out, as appropriate] for delivery at the port of [insert name of discharge port stated in the bill of lading] but the bill of lading has not arrived and we, [insert name of party requesting delivery], hereby request you to deliver the said cargo to [insert name of the party to whom delivery is to be given] or to such party as you believe to be or to represent [insert same name] or to be acting on behalf of [insert same name] at [insert place where delivery is to be made] without production of the original bill of lading.

In consideration of your complying with our above request, we hereby agree as follows:

1. To indemnify you, your servants and agents and to hold all of you harmless in respect of any liability, loss, damage or expense of whatsoever nature which you may sustain by reason of delivering the cargo in accordance with our request.
2. In the event of any proceedings being commenced against you or any of your servants or agents in connection with the delivery of the cargo as aforesaid, to provide you or them on demand with sufficient funds to defend the same.
3. If, in connection with the delivery of the cargo as aforesaid, the ship, or any other ship or property in the same or associated ownership, management or control, should be arrested or detained or should the arrest or detention thereof be threatened, or should there be any interference in the use or trading of the vessel (whether by virtue of a caveat being entered on the ship's registry or otherwise howsoever), to provide on demand such bail or other security as may be required to prevent such arrest or detention or to secure the release of such ship or property or to remove such interference and to indemnify you in respect of any liability, loss, damage or expense caused by such arrest or detention or threatened arrest or detention or such interference, whether or not such arrest or detention or threatened arrest or detention or such interference may be justified.

4. If the place at which we have asked you to make delivery is a bulk liquid or gas terminal or facility, or another ship, lighter or barge, then delivery to such terminal, facility, ship, lighter or barge shall be deemed to be delivery to the party to whom we have requested you to make such delivery.
5. As soon as all original bills of lading for the above cargo shall have come into our possession, to deliver the same to you, or otherwise to cause all original bills of lading to be delivered to you, whereupon our liability hereunder shall cease.
6. The liability of each and every person under this indemnity shall be joint and several and shall not be conditional upon your proceeding first against any person, whether or not such person is party to or liable under this indemnity.
7. This indemnity shall be governed by and construed in accordance with English law and each and every person liable under this indemnity shall at your request submit to the jurisdiction of the High Court of Justice of England.

Yours faithfully

For and on behalf of

[insert name of Requestor]

The Requestor

Signature

We, [insert name of the Bank], hereby agree to join in this Indemnity providing always that the Bank's liability:

1. shall be restricted to payment of specified sums of money demanded in relation to the Indemnity (and shall not extend to the provision of bail or other security)
2. shall be to make payment to you forthwith on your written demand in the form of a signed letter certifying that the amount demanded is a sum due to be paid to you under the terms of the Indemnity and has not been paid to you by the Requestor or is a sum which represents monetary compensation due to you in respect of the failure by the Requestor to fulfil its obligations to you under the Indemnity. For the avoidance of doubt the Bank hereby confirms that:
 - (a) such compensation shall include, but not be limited to, payment of any amount up to the amount stated in proviso 3 below in order to enable you to arrange the provision of security to release the ship (or any other ship in the same or associated ownership, management or control) from arrest or to prevent any such arrest or to prevent any interference in the use or trading of the ship, or other ship as aforesaid, and
 - (b) in the event that the amount of compensation so paid is less than the amount stated in proviso 3 below, the liability of the Bank hereunder shall continue but shall be reduced by the amount of compensation paid.
3. shall be limited to a sum or sums not exceeding in aggregate [insert currency and amount in figures and words]
4. subject to proviso 5 below, shall terminate on [date six years from the date of the Indemnity] (the 'Termination Date'), except in respect of any demands for payment received by the Bank hereunder at the address indicated below on or before that date
5. shall be extended at your request from time to time for a period of two calendar years at a time provided that:
 - (a) the Bank shall receive a written notice signed by you and stating that the Indemnity is required by you to remain in force for a further period of two years, and
 - (b) such notice is received by the Bank at the address indicated below on or before the then current Termination Date.

Any such extension shall be for a period of two years from the then current Termination Date and, should the Bank for any reason be unwilling to extend the Termination Date, the Bank shall discharge its liability by the payment to you of the maximum sum payable hereunder (or such lesser sum as you may require).

However, in the event of the Bank receiving a written notice signed by you, on or before the then current Termination Date, stating that legal proceedings have been commenced against you as a result of your having delivered the said cargo as specified in the Indemnity, the Bank agrees that its liability hereunder will not terminate until receipt by the Bank of your signed written notice stating that all legal proceedings have been concluded and that any sum or sums payable to you by the Requestor and/or the Bank in connection therewith have been paid and received in full and final settlement of all liabilities arising under the Indemnity.

6. shall be governed by and construed in accordance with the law governing the Indemnity and the Bank agrees to submit to the jurisdiction of the court stated within the Indemnity.

It should be understood that, where appropriate, the Bank will only produce and deliver to you all original bills of lading should the same come into the Bank's possession, but the Bank agrees that, in that event, it shall do so.

The Bank agrees to promptly notify you in the event of any change in the full details of the office to which any demand or notice is to be addressed and which is stated below and it is agreed that you shall also promptly notify the Bank in the event of any change in your address as stated above.

Please quote the Bank's Indemnity Ref in all correspondence with the Bank and any demands for payment and notices hereunder.

Yours faithfully

For and on behalf of

[insert name of bank]

[insert full details of the office to which any demand or notice is to be addressed]

Signature
.....

Important Note when using these texts

- 1) Attention is drawn to P&I Class Rule 19(17)(D) Discharge at Wrong Port etc
- 2) Charterer Members should contact the Association for the appropriate wording where Charterers are receiving a Letter of Indemnity as Disponent Owners
- 3) Members should also refer to Club Circulars *BILLS OF LADING – DELIVERY OF CARGO, 01 February 2001, INTERNATIONAL GROUP STANDARD FORM LETTERS OF INDEMNITY dated 01 October 2010 and 18 October 2010. Copies are available upon request from the Association or may be found on the Association's website: www.nepia.com*

2A Standard Form Letter of Indemnity to be given in return for Delivering Cargo at a Port other than that Stated in the Bill of Lading

To: [insert name of Owners] [insert date]
The Owners of the [insert name of ship]
[insert address]

Dear Sirs

Ship: [insert name of ship]

Voyage: [insert load and discharge ports as stated in the bill of lading]

Cargo: [insert description of cargo]

Bill of Lading: [insert identification numbers, date and place of issue]

The above cargo was shipped on the above ship by [insert name of shipper] and consigned to [insert name of consignee or party to whose order the bill of lading is made out, as appropriate] for delivery at the port of [insert name of discharge port stated in the bill of lading] but we, [insert name of party requesting substituted delivery], hereby request you to order the ship to proceed to and deliver the said cargo at [insert name of substitute port or place of delivery] against production of at least one original bill of lading.

In consideration of your complying with our above request, we hereby agree as follows:

1. To indemnify you, your servants and agents and to hold all of you harmless in respect of any liability, loss, damage or expense of whatsoever nature which you may sustain by reason of the ship proceeding and giving delivery of the cargo against production of at least one original bill of lading in accordance with our request.
2. In the event of any proceedings being commenced against you or any of your servants or agents in connection with the ship proceeding and giving delivery of the cargo as aforesaid, to provide you or them on demand with sufficient funds to defend the same.
3. If, in connection with the delivery of the cargo as aforesaid, the ship, or any other ship or property in the same or associated ownership, management or control, should be arrested or detained or should the arrest or detention thereof be threatened, or should there be any interference in the use or trading of the vessel (whether by virtue of a caveat being entered on the ship's registry or otherwise howsoever), to provide on demand such bail or other security as may be required to prevent such arrest or detention or to secure the release of such ship or property or to remove such interference and to indemnify you in respect of any liability, loss, damage or expense caused by such arrest or detention or threatened arrest or detention or such interference, whether or not such arrest or detention or threatened arrest or detention or such interference may be justified.

4. The liability of each and every person under this indemnity shall be joint and several and shall not be conditional upon your proceeding first against any person, whether or not such person is party to or liable under this indemnity.
5. This indemnity shall be governed by and construed in accordance with English law and each and every person liable under this indemnity shall at your request submit to the jurisdiction of the High Court of Justice of England.

Yours faithfully

For and on behalf of

[insert name of Requestor]

The Requestor

Signature

.....

Important Note when using these texts

- 1) Attention is drawn to P&I Class Rule 19(17)(D) Discharge at Wrong Port etc
- 2) Charterer Members should contact the Association for the appropriate wording where Charterers are receiving a Letter of Indemnity as Disponent Owners
- 3) Members should also refer to Club Circulars *BILLS OF LADING – DELIVERY OF CARGO*, 01 February 2001, *INTERNATIONAL GROUP STANDARD FORM LETTERS OF INDEMNITY* dated 01 October 2010 and 18 October 2010. Copies are available upon request from the Association or may be found on the Association's website: www.nepia.com

2B Standard Form Letter of Indemnity to be given in return for Delivering Cargo at a Port other than that Stated in the Bill of Lading Incorporating a Bank's Agreement to join in the Letter of Indemnity

To: [insert name of Owners] [insert date]
The Owners of the [insert name of ship]
[insert address]

Dear Sirs

Ship: [insert name of ship]

Voyage: [insert load and discharge ports as stated in the bill of lading]

Cargo: [insert description of cargo]

Bill of Lading: [insert identification numbers, date and place of issue]

The above cargo was shipped on the above ship by [insert name of shipper] and consigned to [insert name of consignee or party to whose order the bill of lading is made out, as appropriate] for delivery at the port of [insert name of discharge port stated in the bill of lading] but we, [insert name of party requesting substituted delivery], hereby request you to order the ship to proceed to and deliver the said cargo at [insert name of substitute port or place of delivery] against production of at least one original bill of lading.

In consideration of your complying with our above request, we hereby agree as follows:

1. To indemnify you, your servants and agents and to hold all of you harmless in respect of any liability, loss, damage or expense of whatsoever nature which you may sustain by reason of the ship proceeding and giving delivery of the cargo against production of at least one original bill of lading in accordance with our request.
2. In the event of any proceedings being commenced against you or any of your servants or agents in connection with the ship proceeding and giving delivery of the cargo as aforesaid, to provide you or them on demand with sufficient funds to defend the same.
3. If, in connection with the delivery of the cargo as aforesaid, the ship, or any other ship or property in the same or associated ownership, management or control, should be arrested or detained or should the arrest or detention thereof be threatened, or should there be any interference in the use or trading of the vessel (whether by virtue of a caveat being entered on the ship's registry or otherwise howsoever), to provide on demand such bail or other security as may be required to prevent such arrest or detention or to secure the release of such ship or property or to remove such interference and to indemnify you in respect of any liability, loss, damage or expense caused by such arrest or detention or threatened arrest or detention or such interference, whether or not such arrest or detention or threatened arrest or detention or such interference may be justified.
4. The liability of each and every person under this indemnity shall be joint and several

and shall not be conditional upon your proceeding first against any person, whether or not such person is party to or liable under this indemnity.

5. This indemnity shall be governed by and construed in accordance with English law and each and every person liable under this indemnity shall at your request submit to the jurisdiction of the High Court of Justice of England.

Yours faithfully

For and on behalf of

[insert name of Requestor]

The Requestor

Signature

.....

We, [insert name of the Bank], hereby agree to join in this Indemnity providing always that the Bank's liability:

1. shall be restricted to payment of specified sums of money demanded in relation to the Indemnity (and shall not extend to the provision of bail or other security)
2. shall be to make payment to you forthwith on your written demand in the form of a signed letter certifying that the amount demanded is a sum due to be paid to you under the terms of the Indemnity and has not been paid to you by the Requestor or is a sum which represents monetary compensation due to you in respect of the failure by the Requestor to fulfil its obligations to you under the Indemnity. For the avoidance of doubt the Bank hereby confirms that:
 - (a) such compensation shall include, but not be limited to, payment of any amount up to the amount stated in proviso 3 below in order to enable you to arrange the provision of security to release the ship (or any other ship in the same or associated ownership, management or control) from arrest or to prevent any such arrest or to prevent any interference in the use or trading of the ship, or other ship as aforesaid, and
 - (b) in the event that the amount of compensation so paid is less than the amount stated in proviso 3 below, the liability of the Bank hereunder shall continue but shall be reduced by the amount of compensation paid.
3. shall be limited to a sum or sums not exceeding in aggregate [insert currency and amount in figures and words]
4. subject to proviso 5 below, shall terminate on [date six years from the date of the Indemnity] (the 'Termination Date'), except in respect of any demands for payment received by the Bank hereunder at the address indicated below on or before that date.
5. shall be extended at your request from time to time for a period of two calendar years at a time provided that:
 - (a) the Bank shall receive a written notice signed by you and stating that the Indemnity is required by you to remain in force for a further period of two years, and
 - (b) such notice is received by the Bank at the address indicated below on or before the then current Termination Date.

Any such extension shall be for a period of two years from the then current Termination Date and, should the Bank for any reason be unwilling to extend the Termination Date, the Bank shall discharge its liability by the payment to you of the maximum sum payable hereunder (or such lesser sum as you may require).

However, in the event of the Bank receiving a written notice signed by you, on or before the then current Termination Date, stating that legal proceedings have been commenced against you as a result of your having delivered the said cargo as specified in the Indemnity, the Bank agrees that its liability hereunder will not terminate until receipt by the Bank of your signed written notice stating that all legal proceedings have been concluded and that any sum or sums payable to you by the Requestor and/or the Bank in connection therewith have been paid and received in full and final settlement of all liabilities arising under the Indemnity.

6. shall be governed by and construed in accordance with the law governing the Indemnity and the Bank agrees to submit to the jurisdiction of the court stated within the Indemnity.

It should be understood that, where appropriate, the Bank will only produce and deliver to you all original bills of lading should the same come into the Bank's possession, but the Bank agrees that, in that event, it shall do so.

The Bank agrees to promptly notify you in the event of any change in the full details of the office to which any demand or notice is to be addressed and which is stated below and it is agreed that you shall also promptly notify the Bank in the event of any change in your address as stated above.

Please quote the Bank's Indemnity Ref in all correspondence with the Bank and any demands for payment and notices hereunder.

Yours faithfully

For and on behalf of

[insert name of bank]

[insert full details of the office to which any demand or notice is to be addressed]

Signature
.....

Important Note when using these texts

- 1) Attention is drawn to P&I Class Rule 19(17)(D) Discharge at Wrong Port etc
- 2) Charterer Members should contact the Association for the appropriate wording where Charterers are receiving a Letter of Indemnity as Disponent Owners
- 3) Members should also refer to Club Circulars *BILLS OF LADING – DELIVERY OF CARGO, 01 February 2001, INTERNATIONAL GROUP STANDARD FORM LETTERS OF INDEMNITY dated 01 October 2010 and 18 October 2010. Copies are available upon request from the Association or may be found on the Association's website: www.nepia.com*

3A Standard Form Letter of Indemnity to be given in return for Delivering Cargo at a Port other than that Stated in the Bill of Lading and Without Production of the Original Bill of Lading

To: [insert name of Owners] [insert date]
The Owners of the [insert name of ship]
[insert address]

Dear Sirs

Ship: [insert name of ship]

Voyage: [insert load and discharge ports as stated in the bill of lading]

Cargo: [insert description of cargo]

Bill of Lading: [insert identification numbers, date and place of issue]

The above cargo was shipped on the above vessel by [insert name of shipper] and consigned to [insert name of consignee or party to whose order the bills of lading are made out, as appropriate] for delivery at the port of [insert name of discharge port stated in the bills of lading] but we, [insert name of party requesting substituted delivery], hereby request you to order the vessel to proceed to and deliver the said cargo at [insert name of substitute port or place of delivery] to [insert name of the party to whom delivery is to be given] or to such party as you believe to be or to represent [insert same name] or to be acting on behalf of [insert same name] without production of the original bill of lading.

In consideration of your complying with our above request, we hereby agree as follows:

1. To indemnify you, your servants and agents and to hold all of you harmless in respect of any liability, loss, damage or expense of whatsoever nature which you may sustain by reason of the ship proceeding and giving delivery of the cargo in accordance with our request.
2. In the event of any proceedings being commenced against you or any of your servants or agents in connection with the ship proceeding and giving delivery of the cargo as aforesaid, to provide you or them on demand with sufficient funds to defend the same.
3. If, in connection with the delivery of the cargo as aforesaid, the ship, or any other ship or property in the same or associated ownership, management or control, should be arrested or detained or should the arrest or detention thereof be threatened, or should there be any interference in the use or trading of the vessel (whether by virtue of a caveat being entered on the ship's registry or otherwise howsoever), to provide on demand such bail or other security as may be required to prevent such arrest or detention or to secure the release of such ship or property or to remove such interference and to indemnify you in respect of any liability, loss, damage or expense caused by such arrest or detention or threatened arrest or detention or such interference, whether or not such arrest or detention or threatened arrest or detention or such interference may be justified.

4. If the place at which we have asked you to make delivery is a bulk liquid or gas terminal or facility, or another ship, lighter or barge, then delivery to such terminal, facility, ship, lighter or barge shall be deemed to be delivery to the party to whom we have requested you to make such delivery.
5. As soon as all original bills of lading for the above cargo shall have come into our possession, to deliver the same to you, or otherwise to cause all original bills of lading to be delivered to you.
6. The liability of each and every person under this indemnity shall be joint and several and shall not be conditional upon your proceeding first against any person, whether or not such person is party to or liable under this indemnity.
7. This indemnity shall be governed by and construed in accordance with English law and each and every person liable under this indemnity shall at your request submit to the jurisdiction of the High Court of Justice of England.

Yours faithfully

For and on behalf of

[insert name of Requestor]

The Requestor

Signature

Important Note when using these texts

- 1) Attention is drawn to P&I Class Rule 19(17)(D) Discharge at Wrong Port etc
- 2) Charterer Members should contact the Association for the appropriate wording where Charterers are receiving a Letter of Indemnity as Disponent Owners
- 3) Members should also refer to Club Circulars *BILLS OF LADING – DELIVERY OF CARGO*, 01 February 2001, *INTERNATIONAL GROUP STANDARD FORM LETTERS OF INDEMNITY* dated 01 October 2010 and 18 October 2010. Copies are available upon request from the Association or may be found on the Association's website: www.nepia.com

3B Standard Form Letter of Indemnity to be given in return for Delivering Cargo at a Port other than that Stated in the Bill of Lading and Without Production of the Original Bill of Lading Incorporating a Bank's Agreement to join in the Letter of Indemnity

To: [insert name of Owners] [insert date]
The Owners of the [insert name of ship]
[insert address]

Dear Sirs

Ship: [insert name of ship]

Voyage: [insert load and discharge ports as stated in the bill of lading]

Cargo: [insert description of cargo]

Bill of Lading: [insert identification numbers, date and place of issue]

The above cargo was shipped on the above vessel by [insert name of shipper] and consigned to [insert name of consignee or party to whose order the bills of lading are made out, as appropriate] for delivery at the port of [insert name of discharge port stated in the bills of lading] but we, [insert name of party requesting substituted delivery], hereby request you to order the vessel to proceed to and deliver the said cargo at [insert name of substitute port or place of delivery] to [insert name of the party to whom delivery is to be given] or to such party as you believe to be or to represent [insert same name] or to be acting on behalf of [insert same name] without production of the original bill of lading.

In consideration of your complying with our above request, we hereby agree as follows:

1. To indemnify you, your servants and agents and to hold all of you harmless in respect of any liability, loss, damage or expense of whatsoever nature which you may sustain by reason of the ship proceeding and giving delivery of the cargo in accordance with our request.
2. In the event of any proceedings being commenced against you or any of your servants or agents in connection with the ship proceeding and giving delivery of the cargo as aforesaid, to provide you or them on demand with sufficient funds to defend the same.
3. If, in connection with the delivery of the cargo as aforesaid, the ship, or any other ship or property in the same or associated ownership, management or control, should be arrested or detained or should the arrest or detention thereof be threatened, or should there be any interference in the use or trading of the vessel (whether by virtue of a caveat being entered on the ship's registry or otherwise howsoever), to provide on demand such bail or other security as may be required to prevent such arrest or detention or to secure the release of such ship or property or to remove such interference and to indemnify you in respect of any liability, loss, damage or expense caused by such arrest or detention or threatened arrest or detention or such interference, whether or not such arrest or detention

or threatened arrest or detention or such interference may be justified.

4. If the place at which we have asked you to make delivery is a bulk liquid or gas terminal or facility, or another ship, lighter or barge, then delivery to such terminal, facility, ship, lighter or barge shall be deemed to be delivery to the party to whom we have requested you to make such delivery.
5. As soon as all original bills of lading for the above cargo shall have come into our possession, to deliver the same to you, or otherwise to cause all original bills of lading to be delivered to you.
6. The liability of each and every person under this indemnity shall be joint and several and shall not be conditional upon your proceeding first against any person, whether or not such person is party to or liable under this indemnity.
7. This indemnity shall be governed by and construed in accordance with English law and each and every person liable under this indemnity shall at your request submit to the jurisdiction of the High Court of Justice of England.

Yours faithfully

For and on behalf of

[insert name of Requestor]

The Requestor

Signature
.....

We, [insert name of the Bank], hereby agree to join in this Indemnity providing always that the Bank's liability:

1. shall be restricted to payment of specified sums of money demanded in relation to the Indemnity (and shall not extend to the provision of bail or other security)
2. shall be to make payment to you forthwith on your written demand in the form of a signed letter certifying that the amount demanded is a sum due to be paid to you under the terms of the Indemnity and has not been paid to you by the Requestor or is a sum which represents monetary compensation due to you in respect of the failure by the Requestor to fulfil its obligations to you under the Indemnity. For the avoidance of doubt the Bank hereby confirms that:
 - (a) such compensation shall include, but not be limited to, payment of any amount up to the amount stated in proviso 3 below in order to enable you to arrange the provision of security to release the ship (or any other ship in the same or associated ownership, management or control) from arrest or to prevent any such arrest or to prevent any interference in the use or trading of the ship, or other ship as aforesaid, and
 - (b) in the event that the amount of compensation so paid is less than the amount stated in proviso 3 below, the liability of the Bank hereunder shall continue but shall be reduced by the amount of compensation paid.
3. shall be limited to a sum or sums not exceeding in aggregate [insert currency and amount in figures and words]
4. subject to proviso 5 below, shall terminate on [date six years from the date of the Indemnity] (the 'Termination Date'), except in respect of any demands for payment received by the Bank hereunder at the address indicated below on or before that date.
5. shall be extended at your request from time to time for a period of two calendar years at a time provided that:
 - (a) the Bank shall receive a written notice signed by you and stating that the Indemnity is required by you to remain in force for a further period of two years, and
 - (b) such notice is received by the Bank at the address indicated below on or before the then current Termination Date.

Any such extension shall be for a period of two years from the then current Termination Date and, should the Bank for any reason be unwilling to extend the Termination Date, the Bank shall discharge its liability by the payment to you of the maximum sum payable hereunder (or such lesser sum as you may require).

However, in the event of the Bank receiving a written notice signed by you, on or before the then current Termination Date, stating that legal proceedings have been commenced against you as a result of your having delivered the said cargo as specified in the Indemnity, the Bank agrees that its liability hereunder will not terminate until receipt by the Bank of your signed written notice stating that all legal proceedings have been concluded and that any sum or sums payable to you by the Requestor and/or the Bank in connection therewith have been paid and received in full and final settlement of all liabilities arising under the Indemnity.

6. shall be governed by and construed in accordance with the law governing the Indemnity and the Bank agrees to submit to the jurisdiction of the court stated within the Indemnity.

It should be understood that, where appropriate, the Bank will only produce and deliver to you all original bills of lading should the same come into the Bank's possession, but the Bank agrees that, in that event, it shall do so.

The Bank agrees to promptly notify you in the event of any change in the full details of the office to which any demand or notice is to be addressed and which is stated below and it is agreed that you shall also promptly notify the Bank in the event of any change in your address as stated above.

Please quote the Bank's Indemnity Ref in all correspondence with the Bank and any demands for payment and notices hereunder.

Yours faithfully

For and on behalf of

[insert name of bank]

[insert full details of the office to which any demand or notice is to be addressed]

Signature
.....

Important Note when using these texts

- 1) Attention is drawn to P&I Class Rule 19(17)(D) Discharge at Wrong Port etc
- 2) Charterer Members should contact the Association for the appropriate wording where Charterers are receiving a Letter of Indemnity as Disponent Owners
- 3) Members should also refer to Club Circulars **BILLS OF LADING – DELIVERY OF CARGO**, 01 February 2001, **INTERNATIONAL GROUP STANDARD FORM LETTERS OF INDEMNITY** dated 01 October 2010 and 18 October 2010. Copies are available upon request from the Association or may be found on the Association's website: www.nepia.com

List of Correspondents

North does not appoint agents, but when necessary utilises the services of correspondents overseas, either experts or lawyers, (marked thus*), who are listed in the following pages. Members and/or Masters are requested to make direct contact with the appropriate correspondent when time does not permit them to make prior contact with the Club.

Whilst the Club has endeavoured to list correspondents' Email addresses it should be noted that messages sent by Email are not received instantaneously and therefore urgent messages requiring immediate action should not be sent by Email. All appointments are made on behalf of Members and appointments made directly by the Member/Master should be reported to the Club as soon as possible with details.

For the convenience of Members the list is arranged in alphabetical order of countries, with a corresponding index of ports served.

Correspondents are not agents for service of process upon The North of England P&I Association Ltd.

The North of England P&I Association Ltd is not a guarantor under the United States Oil Pollution Act of 1990.

First Call

Hudson Tactix and Shuman Consulting Services have developed the First Call service for North's Members who are disembarking crew for medical treatment in the USA only.

If crew members are injured or suffering an illness, Masters are encouraged to call the 'First Call' Tel: numbers. Hudson Tactix or Shuman Consulting Services will arrange medical attention, transport to and from the ship, and treatments at a reputable treating facility. This service also includes the control and auditing of medical costs.



ALBANIA (+355) GMT +1

DURRES

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Lagjia No 3 Sheshi
"LIRIA"
EGT Tower (5th Floor)
Durres
Albania

Tel: (+355) 52 222236 - Office
Fax: (+355) 52 222236 - Office
Email: samer-misa@samer-misa.com -
General

Contact Name: Mr Ilir Misa
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ALGERIA (+213) GMT +1

ALGIERS

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Algeria

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Vergers"
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Algiers Algeria

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Emergency Contact
(+213) 23 550305 - Office
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(+213) 23 550313 - Office
Email: buddalgiers@gmail.com - General

Contact Name: Ms Zakia Rahali
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In case of communications difficulties contact
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BEJAIA

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AOH: (+213) 553 258339 - Office
Fax: (+213) 34 122784 - Office
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Contact Name: Mr Mohammed Neffous - French
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Contact Name: Capt A Medjtouh
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Email: mail@neffous-pandi.com

In case of communications difficulties please call
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ORAN

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nscalgeria@wanadoo.fr - General

Contact Name: Mr Mohammed Neffous
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(+213) 661 209585
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Contact Name: Capt A Medjtouh - Bejaia
AOH / Mobile: (+213) 662 162640

In case of communications difficulties please call
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ANGOLA (+244) GMT +1

CABINDA

(See Luanda)

LOBITO

(See Luanda)

LUANDA

Budd Angola
Rua Alameda Manuel
Van-Dunen - No 261 1
andar Esqdo
Bairro Comandante
Valodia (Combatente)
Luanda Angola

Tel: (+244) 226 215177 - Office
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Emergency Contact
00 33 491 335833 - Budd Marseille
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General
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General

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Pinto Basto (Angola)
Rua Rainha Ginga
No 187 a R/C
Lojas L M & N Luanda
Angola

Tel: (+244) 222 333242 - Office
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Contact Name: Ms Vera Figueiredo
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Contact Name: Ms Vera Mexia (Lisbon)
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Contact Name: Mrs Maria Helena Ribeiro
(Oporto)
AOH / Mobile: (+351) 919 370541
Email: maria.helena@pintobasto.com

In case of communication difficulties please contact
Pinto Basto, Oporto, Portugal: Mrs Maria Ribeiro
Tel: (+351) (22) 9994334 Mobile: (+351) (91)
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ANQUILLA GMT -4

ANQUILLA

(See Cariconsult, Barbados)

ANTIGUA GMT -4

ST JOHN'S, ANTIGUA

(See Cariconsult, Barbados)

ARGENTINA (+54) GMT -3

BAHIA BLANCA

Agencia Maritima Walsh
(E Burton) SRL
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Fax: (+54) 291 4573072 - Office
Email: surveys@walsh.com.ar - General

Contact Name: Mr Eric Heiling
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(See *Edeye Roche de la Vega & Ray, Buenos Aires)

BUENOS AIRES

*Edeye Roche de la Vega
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Contact Name: Mr Fernando R Ray
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Email: fray@edye.com.ar

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(+54) 911 63087646
Email: aray@edye.com.ar

Contact Name: Dr JA Garcia
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(+54) 911 68785224

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Argentina

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(+54) 11 43935393 - Office
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Email: info@lesmiymoreno.com.ar
- General

Contact Name: Mr Erick Oms
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Contact Name: Dr Carlos Lesmi
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Email: c.lesmi@lesmiymoreno.com.ar

Contact Name: Dr Hugo Moreno
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Mobile: Email: h.moreno@lesmiymoreno.com.ar

ARGENTINA (continued) (+54) GMT -3

Pandi Liquidadores SRL
Viamonte 494 8th Floor
C1053ABJ Buenos Aires
Argentina

Tel: (+54) 911 4446 0662 - 24 Hours
(+54) 11 4313 3500 - Office
Email: pandi@pandi.com.ar - General

Contact Name: Mr Alberto Trigub
AOH / Mobile: (+54) 11 4801 7606 or
(+54) 911 4449 1450
Email: alberto.trigub@pandi.com.ar

Contact Name: Mr Sebastian Trigub
AOH / Mobile: (+54) 911 4407 2602
Email: sebastian.trigub@pandi.com.ar

Contact Name: Mr Ricardo Crisp
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(+54) 911 3692 7788
Email: ricardo.crisp@pandi.com.ar

ROSARIO

(See Buenos Aires)

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(See Dalian)

JIANGMEN

(See Guangzhou)

JIANGYIN

(See Shanghai)

JINGTANG

(See Tianjin)

JINJIANG

(See Xiamen)

JINZHOU

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