

# Circular

**NORTH**   
SERVICE, STRENGTH, QUALITY

**CIRCULAR REF: 2017/021**

**CIRCULATED TO ALL MEMBERS, BROKERS AND DIRECTORS  
ATTENTION INSURANCE DEPT**

**20 OCTOBER 2017  
SME/MA**

**RENEWAL 2018/2019 - OUTSTANDING CLAIMS REVIEW ON NORTH ONLINE**

We would like to remind Members and their brokers of our web based facility, North Online, which is available through our website [www.nepia.com](http://www.nepia.com). Where applicable, this online facility enables you to access data relating to individual accounts by means of a UserID and password.

As we approach the renewal season, commencing with a full review of Members' outstanding claims, we would ask you to access your claims information using North Online. The information can be obtained using the 'Outstanding Claims Reports' within the claims section.

Our North Online Guide (a copy of which is attached) provides a brief overview of the information available from North Online and instructions on how to gain access. If you would like to apply for access to North Online, then please complete the attached Access Request Form.

SAVRAJ MEHTA  
GLOBAL DIRECTOR (UNDERWRITING)  
The North of England P&I Association Limited

CIRCULAR

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